



Isaac Eiland-Hall

25 years of web dev and server management

800 Conway Drive APT 103
Williamsburg, Virginia,
23185
isaac@eiland-hall.us
(757) 241-0198
<https://pc2.io/portfolio/>

Web Hosting (cPanel), Front-end Development (WordPress, Bootstrap, Divi), Helpdesk/Admin

Professional Experience

Web Designer

OSS - Overture System Solutions | February 2022 - October 2022

Website Development for <https://overture-systems.com/> and <https://kainbridge.com/> along with a couple of other sites. Developed originally in Bootstrap, but moved to Wordpress+Divi.

Admin Specialist

Colonial Williamsburg Foundation, Williamsburg, Virginia, United States | February 2020 - Present

Create weekly schedule for certain historical interpreter groups in Excel, writing and updating simple and complex formulas to partly automate the process and provide statistical data

Tier I Technical Support Representative

InMotion Hosting | June 2018 - January 2019

Provided Tier I support for webhosting clients via chat, ticket, and occasionally phone for cPanel-based hosting - shared accounts, reseller accounts, and dedicated servers. Also provided best-effort support for WordPress and other php-based web software.

Python Programmer

US Forest Service Airfire Team | January 2009 - April 2010

Design, build, implement, and document Python application in Linux to control AirFire's BlueSky framework; design websites.

Owner

PanamaCityPC, Panama City, Florida Area | June 2006 - February 2020

PanamaCityPC provided web development and web hosting using WordPress+Divi and Bootstrap to end clients as well as to other web designers. Provided hosting for approximately 200 sites.

Web Designer

Bajito Onda, Dallas/Fort Worth Area | September 2002 - March 2004

Designed and hosted websites for clients

Helpdesk Technician

Texas Instruments, Dallas/Fort Worth Area | July 2001 - July 2002

Helpdesk for internal company website

Email Support Manager

Allied-Riser Corporation | October 2000 - April 2001

Managed all helpdesk email support requests and last-in-queue for telephone support requests.

Windows 95/98 Support Engineer

Microsoft | June 1999 - June 2000

Technical support for Windows 95/98/98SE via tickets and telephone.

Web Designer

DCRI / MAGICorp, Dallas, Texas, United States | January 1998 - January 1999

Developed website templates and websites for companies who were recruiting agencies working under the main corporation's umbrella. Worked with backend devs who developed job posting / resume backend and worked to customize the integration into the front end.

Helpdesk, Tech Support, Web Designer

Multiple Companies | January 1996 - May 1999

Multiple contracts for companies including Hewlett-Packard, CompuServe, CompUSA, F.D.I.C., Interstate Batteries, Stream International, and Aetna.